Banks and Financial institutions are constantly working to recognize and identify customers. Know your customer (KYC) policies mandated by regulators globally are becoming increasingly important to prevent identity theft, fraud, money laundering and terrorist financing. Banks and Institutions are looking to their KYC controls to not only meet regulatory requirements, but also to cut down their fraud losses and improve overall customer relationships across their products and channels.

Valoores’ KYC Solution allows you to quickly and accurately assess customer risks; meet regulatory requirements and improve overall customer relationships while providing cost-effective to identify and prevent financial crimes.

Key Benefits:

- Facilitates Customer and Account On-Boarding Processes.
- Access to comprehensive business data to improve decision making.
- Ability to review risk parameter attributes which contributed to the risk score.
- Easy to use and intuitive user interface to review and record investigation.
- User initiated due diligence of components such as watch list scanning.
- Integration with third party providers of negative news, ID verification services reduces time to investigate a customer.
- Real-time risk rating for facilitating account/customer on-boarding processes.
- Multi-country, multi-jurisdiction support.

Valoores Know Your Customer offers an efficient and cost effective way for Banks & institutions to conduct enhanced due diligence processes using the underlying case management platform’s investigation capabilities.

Additionally, KYC related information also helps relationship managers to maintain a profitable and healthy relationship with their customer base. By providing access to KYC information organizations can empower front line relationship managers with a 360o view of the customer profile. Valoores Know Your Customer solution plays a critical role in achieving these objectives.
Key Features:

- Comprehensive and extensible risk scoring function.
- Continuous customer monitoring for risk throughout the life of the customer relationship.
- Real-time and batch interfaces to integrate with other systems.
- An advanced, enhanced due diligence process to enable quality investigations without increasing costs.
- Reduce customer risk exposure on the front lines and enhance customer relationships.
- Achieve end to end compliance by leveraging core with Valoores applications.
- Utilize standard interfaces to exchange information with third party systems.

A majority of the global institutions are utilizing their KYC processes to improve account and/or customer on-boarding processes. Financial Institutions are required to perform KYC checks when starting a new relationship with a customer, not only to ensure they are entering a profitable relationship but also to provide a valuable customer experience during the process.

Valoores Know Your Customer utilizes sophisticated information exchange formats to easily maintain and share data across existing systems, enabling financial institutions to perform real-time checks against their new customer. These checks help the customer/account on-boarding process by identifying the risk exposure of the customer without compromising the customer experience.

Valoores Solution is Interrelate with the Following Lines:

- Real Time Risk Rating Interface: This is used to enhance the account and customer on-boarding process.
- Customer and Account Reference Data Interface: this is used to capture the customer and account information for further processing of risk assessments.
- Watch List Interface: The watch list is used to screen customers against internal and external watch lists uploaded or requested for the banks.
- AML and Fraud Alert Interface: This is used to initiate and accelerated re-review of the customer as well as used as a factor that contributes to the overall risk score.

Valoores was founded in 2011 by business intelligence experts to make raw business data meaningful and understandable for all people in all sorts of industries. It was built on the solid foundation of knowledge and experience of business intelligence and data warehousing which would ultimately bring our clients strides ahead in their competitive markets.